



**Blaming Users for Virus Chaos?**

A common rallying cry heard around IT Security departments is the need for more security awareness training for corporate users.

This cry seems to resurface every time a new email-borne virus comes out that dupes our users into clicking on an attachment and infecting their PCs. The IT security team invariably finds itself shocked that users could be so easily fooled into clicking on that attachment.

They're blaming users for not knowing any better.

But is it really (or only) users who are at fault? I say that there's plenty of blame to go around. And more awareness training will not fix the problem. Oh, I think user awareness training is a good thing, but let's be realistic about what we can reasonably expect it to accomplish.

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**Creative ways to save with technology**

When some consumers think about technology, they think about the price tag that goes along with the latest gadgets, software, and household machines. That's because, while technology is getting better every day, it also seems to be getting more expensive. Fortunately, if creative, there are ways to use technology to save your money.

When it comes down to it, the savings come from finding the right solutions for you, in places you hadn't thought to look. For example, an increasingly popular trick to save money on technology is upgrading old software.

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**Word of the Month**

**VRRP**

Known as Virtual Router Redundancy Protocol, is an Internet protocol that provides a way to have one or more backup routers when using a statically configured router on a local area network (LAN).

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## Wired News

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### VoWLAN: The Wireless Voice Future is Here...Almost

Chris Taylor, telecommunications manager of the Metro Toronto Convention Centre, had a serious problem.

His mission critical Nortel "Companion" 900Mz phone system was no longer supported and he needed a replacement system double quick. With 2 million square feet of open exhibition space spread over two buildings, he needed a communications system that provided roaming and instant communications, an open flexible data network, and a minimum of wires. A year ago, he started looking at wireless networking combined with VoIP (Voice over IP) or VoWLAN (Voice over IP over Wireless) as part of the total networking solution.

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### Securing your Storage Assets

Storage equipment can be pricey. And the data it holds is priceless. That's why so much attention is placed on security via firewalls, intrusion attention and AV. But this emphasis on IT security often masks a gaping hole that is waiting to be exploited — physical and environmental security.

People can stroll into the data center and walk off with your equipment. Humidity and temperature fluctuations can ruin equipment. And water damage will leak through any firewall.

Case in point: a large hospital in the Midwest. The hospital basement, sited in a flood zone, hosted 166 servers and a Fibre Channel (FC) SAN. The FC SAN consisted of EMC Clariion boxes (3 TB) along with Brocade switches. One floor above the data center were 6 hot tubs, each containing 1000 gallons of water. To make matters worse, his Exchange Server storage requirements for email alone were increasing at a rate of 40% per year.

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### Camera Cell Phone Warning

Please keep a watch out for people standing near you at retail stores, restaurants, grocery stores, banks, etc. that have a cell phone in hand. With the new camera cell phones, they can take a picture of your credit card, which gives them your name, number and expiration date. Identification theft is one of the fastest growing scams today, and this is just another example of the means that are being used, so be aware of your surroundings. (Timmins Chamber of Commerce, July 2004)

### What you should know about spyware

There's a new type of software out there that you may have heard about. It's called spyware and the most common way it gets on your computer is when you are downloading something else that claims to be free.

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